

Amalya Henderson

USER EXPERIENCE DESIGNER

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EXPERIENCE

Manager of Website Support | Solution21, Inc.

Irvine, CA | April 2013–March 2014

- Managed the website support team, support workflow, and difficult clients
- Improved internal help documentation and logging systems

Website Support & Assistant Web Designer | Solution21, Inc.

Irvine, CA | August 2012–April 2013

- Edited existing websites as requested by clients using HTML, CSS, and Xara
- Worked with website designers to design and build attractive, consistent web pages and ad banners
- Managed and executed troubleshooting of website and webmail issues

SELECTED PROJECTS

NASA Capstone Project | UX Design Lead

Mountain View, CA | January 2015–August 2015

- Collaborated with team to design an on-the-job instructional solution for NASA astronauts on the International Space Station and on future manned missions to Mars
- Led user experience activities such as persona and scenario development, prototyping, and usability testing

Band Together: Mobile App Design | Project Manager and UX Design

Pittsburgh, PA | November 2014–December 2014

- Managed team and led work sessions to complete quality deliverables with twice the expected efficiency
- Developed concept, scenarios, and wireframes for the design
- Worked with team on later user experience and visual design choices

Karaoke Machine Redesign | UX/UI Design

Pittsburgh, PA | November 2014–December 2014

- Created low, medium, and high fidelity prototypes of the song choice user interface for a the touch screen input for a karaoke machine
- Performed usability tests and heuristic evaluations for each iteration of the user interface design

EDUCATION

Carnegie Mellon University

Pittsburgh, PA | August 2014–August 2015

Masters of Human-Computer Interaction
QPA: 4.16

Haverford College

Haverford, PA | August 2007–May 2011

BA in Psychology, Minor in Japanese
GPA: 3.68

SKILLS

Research:

Usability Testing
Contextual Inquiries
Task Analysis
Competitive Analysis
Card Sorting

Design:

Wireframing
Usability Audit
Iterative Design
Rapid Prototyping
Storyboarding
Journey Mapping

Technical:

Adobe Creative Suite
Axure
Balsamiq
HTML
CSS
DesignView
ActionScript 3
Java